

Advancing Business Excellence

In the Automotive Industry



■ ISO/TS 16949:2002

■ QS-9000



Management Systems Registration

ISO/TS 16949:2002 QMI Meets Tougher Standards for Registrars



ISO/TS 16949:2002 is based on a process approach, providing an organized way for your business to document and codify work practices in ways that best serve customer needs.

Look to QMI for Registration to These and Other ISO and Industry Standards:

ISO 9001
ISO/TS 16949
QS-9000
TE Supplement
AS9100-Series
ISO 14001
OHSAS 18001
RC 14001
RCMSSM
CSA Z809 SFM
SFI
Integrated Management Systems
TL 9000
ISO 13485 (CMDCAS)
CE Mark (Medical Audits)
Food Safety (HACCP)
FDA Audits
TAPA
USDA-NOP
and other standards

QMI has the in-depth, broad-based automotive industry expertise your company requires to meet the expectations of automotive original equipment manufacturers (OEMs), Tier 1 and Tier 2 suppliers, as well as other customers in the automotive industry.

Today, QMI is one of only a few registrars qualified to perform ISO/TS 16949:2002 audits.

Choosing a registrar to audit your company to ISO/TS 16949:2002 isn't simply a matter of upgrading with your current QS-9000 registrar. That's because the IATF (International Automotive Task Force) developed a new, stricter set of rules governing certification bodies to ensure consistency, reciprocal recognition of ISO/TS 16949:2002 certificates, and registrar accountability for supplier performance.

QMI was one of the first registrars in the world to be recognized by the IATF as qualified to perform audits to the ISO/TS 16949:2002 standard.

QMI is recognized by the ANAB (the ANSI-ASQ National Accreditation Board) and the Standards Council of Canada (SCC) to perform QS-9000 audits. And entidad mexicana de acreditacion a.c. (ema) accredits QMI for ISO 9001:2000. QMI also has a representative in the IACBA (International Automotive Certification Bodies Association), an organization that includes a handful of registrars whose mandate is to work with the IATF on ISO/TS 16949:2002 matters.

ISO/TS 16949:2002 Helps Your Company Meet Customer Requirements

ISO/TS 16949:2002 is the result of a phased-in industry approach to developing a single standard for the entire automotive supply chain, including design/development, production, installation and servicing of automotive components. Developed by the IATF for global recognition, it has become a mandatory set of requirements for many automotive OEMs in North America and Europe.

This standard recognizes the uniqueness of every automotive supplier's process, while providing critical tools to help your company better meet customer-specific requirements. Rather than using the "element" or checklist method of the QS-9000 standard, ISO/TS 16949:2002 is based on the process approach. It provides an organized way for your business to document and codify specific work practices in ways that best serve customer needs.

ISO/TS 16949:2002 eliminates redundancy, cost and administrative burdens imposed by multiple standards formerly mandated in various geographic regions. It will ultimately replace QS-9000 and European quality management standards for most North American and European OEMs by the end of 2006 due to mandates by major automotive OEMs. ISO/TS 16949:2002 will eventually be accepted in place of the QS-9000, VDA (Germany), AVSQ (Italy), EAQF (France), and ISO 9001/2 (Japan) standards.

Steps in the Transition to ISO/TS 16949:2002 Registration

Moving a smooth, successful transition from QS-9000 to ISO/TS 16949:2002 is a multi-step process requiring careful up-front analysis and planning. Typical steps include:

- 1 Determine if your organization qualifies for ISO/TS 16949:2002 registration;
- 2 Select a qualified registrar;
- 3 Determine customer requirements;
- 4 Create implementation strategy; prepare for transition;
- 5 Perform system, process, product audits;
- 6 Conduct Stage 1 Audit (Readiness Review);
- 7 Undergo Stage 2 Audit (Registration Audit);
- 8 Complete certification process;
- 9 Conduct ongoing surveillance audits, including those measuring continuing improvements.



ISO/TS 16949:2002 Registration Benefits Your Business ... Your Customers

- **Improved Audit and Surveillance Efficiency** – Organizations operating in multiple regions can reduce variation, audit redundancy, resource requirements and compliance expense because the ISO/TS 16949:2002 audit process is aligned to your company's unique business systems. ISO/TS 16949:2002 focuses on managing and improving all business processes, as well as interactions between them.
- **Process Improvement** – With ISO/TS 16949:2002, a streamlined system lets your company concentrate on process improvement of your quality management system. Improvements become immediately apparent to your organization as well as your customers.
- **Actionable Data, Measurable Results** – ISO/TS 16949:2002's increased focus on performance metrics provides your organization with information needed to make informed decisions.
- **A Universally Accepted Certificate** – Your organization will meet industry- and customer-specific requirements worldwide with a single ISO/TS 16949:2002 registration. The five regional oversight bodies for automotive quality standards use a common set of rules governing ISO/TS 16949:2002 registrar recognition. And, ISO/TS 16949:2002 registration is reciprocal among accredited global certification bodies.



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First Class Customer Service

As North America's largest registrar, we pride ourselves in maintaining a personal, customer service approach. The entire QMI customer service team – sales, audit, operations, marketing and other support staff – will work together to arrange and conduct the required audits of your company's business processes against the standards, to help your company advance business excellence.

To Learn More...

To arrange a consultation, or to learn more about specialized QMI services for your industry, call **(800) 247-0802**. Visit QMI online at www.qmi.com to request a proposal, or download automotive updates, newsletters, a white paper and more.

QS-9000 Support Services

Registration advantages to QS-9000 include documentation of quality management systems and ongoing verification that your organization remains in compliance. Until QS-9000 is phased out, many automotive suppliers will maintain registrations to this standard as they work toward ISO/TS 16949:2002 certification. If your company is currently registered to QS-9000, but not by QMI, it is possible to easily transfer an upgrade registration to ISO/TS 16949:2002 at little extra cost. Call QMI for details about QS-9000 registration and assistance with a full range of support services, including:

- New certification audits;
- Ongoing surveillance audits;
- Customer interface and reporting; and
- Ongoing consultation as your organization prepares to transition to ISO/TS 16949:2002.



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QMI, A Division of CSA Group

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