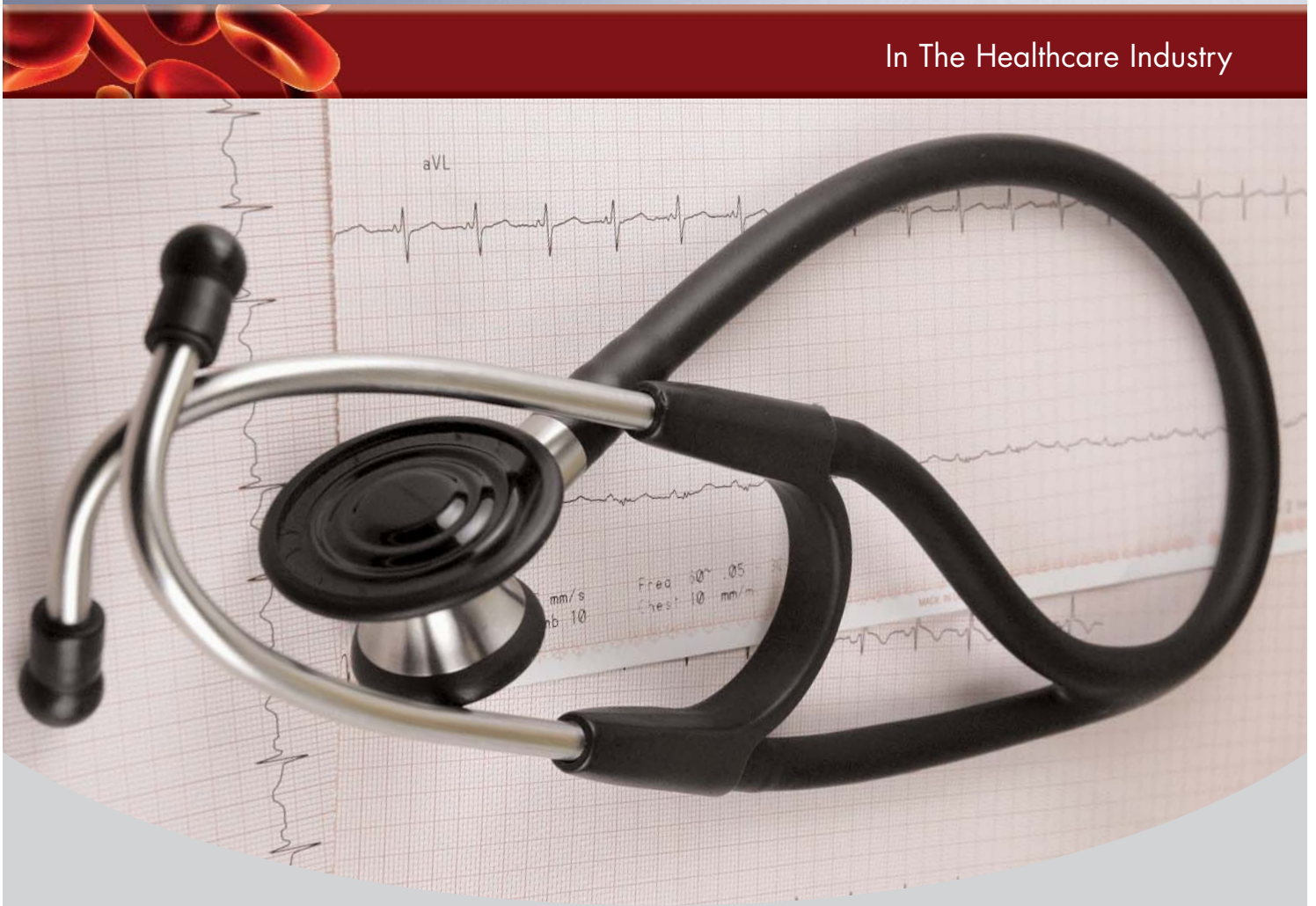


*Advancing Business Excellence*

In The Healthcare Industry



- ISO 9001
- ISO 14001
- OHSAS 18001
- ANSI/AIHA Z10
- CAN/CSA Z1000
- ISO 27001
- Biomedical Laboratories & Blood Bank Certification



Management Systems Registration

# Management Systems Registration For The Healthcare Industry



*QMI's highly qualified auditors have in-depth and broad-based healthcare industry experience to help your organization obtain maximum benefits from the registration process.*

## **Look to QMI for Registration to These and Other ISO and Industry Standards:**

ISO 9001

ISO/TS 16949

AS9100-Series

ISO 14001

OHSAS 18001

ANSI/AIHA Z10

CAN/CSA Z1000

ISO 27001

RC14001®

RCMS®

CSA Z809 SFM

SFI

Integrated Management Systems

TL 9000

ISO 13485 (CMDCAS)

ISO 22000

HACCP

Organic Certification

and other standards

## QMI: Unparalleled Industry Credentials

The healthcare industry's trend toward implementation and registration of management systems is fast becoming an essential move to help meet patient/client expectations and to enhance your market advantage. Everyday, patients/clients are educating themselves on their own healthcare choices, and with those choices comes the

**Implementing and registering your organization's management system to globally recognized standards will help ensure quality and efficiency necessary to meet patient/client expectations.**

need to ensure that you are working to reduce patient/client errors and risks associated with the delivery of healthcare services.

Management system standards can be used as business improvement tools in many sectors within

the healthcare industry. These standards include:

- ISO 9001 for Quality Management Systems
- ISO 14001 for Environmental Management Systems
- OHSAS 18001, ANSI/AIHA Z10, CAN/CSA Z1000 for Occupational Health and Safety Management Systems, among many others.

QMI understands the need for standardization within the healthcare industry and is ready to help your organization realize the potential quality and cost management benefits that flow from the common language and procedures of global management system standards.

## **Rely on QMI's Industry Knowledge and Experience**

With so much at stake in this industry, the forefront of which is patient/client safety, it's

extremely important to work with the right registrar. Our certified auditors are experts in their fields, from blood banks to pharmaceutical companies. QMI is the right choice as a fully accredited registrar and our brand is recognized globally. We are highly respected because we understand the need for quality within the Healthcare industry, and we have the necessary tools that organizations in this industry are seeking.

## **Implementation and Registration Benefits**

QMI is uniquely capable of helping your organization obtain the greatest benefits from the registration process. Healthcare providers, such as hospitals and long-term care facilities, have begun to understand the infinite benefits of these standards and have turned to ISO implementation and registration to help realize:

- Continuous improvement in performance and profitability
- Reductions in waste / better waste management techniques
- Reductions in costs
- Increased operational efficiencies
- Reductions in patient/client care errors
- Increased process flexibility
- Methodologies to work toward reducing patient/client wait times
- Improved productivity
- Competitive advantage
- Stronger commitment to patient/client safety
- Improved relations with patients/clients, regulatory bodies, and communities.

QMI strives to work with industry associations and accreditation bodies to help ensure your business requirements are fully met and maintained. The implementation and registration of management system standards will only help better prepare an organization for any required accreditation body surveys and/or assessments.

## Route to Registration

QMI's qualified staff will provide you with expert registration services that will guide you through the entire process to make sure you fully understand each step of the journey, which includes:

1. Facility Questionnaire answered;
2. Proposal prepared, site visit conducted;
3. Documentation reviewed;
4. Preliminary Assessment conducted (optional);
5. Initial Audit performed;
6. Non-conformances cleared (if any);
7. Certificate issued;
8. Ongoing surveillance audits performed; and
9. Re-registration audit completed.

QMI's registration services are applied to many different sectors within the healthcare industry:

- Hospitals
- Pharmaceutical Companies
- Ambulatory Services
- Long-term Care Facilities
- Biomedical Laboratories
- Blood Bank & Transfusion Centers
- Transplantation Centers
- Sterilization Facilities



## Add the Value of Integrated Management Systems

While there is enormous value in the implementation of one internationally recognized standard such as ISO 9001, QMI is an expert in a full range of industry standards and can help your organization combine the power of ISO 9001, ISO 14001, OHSAS 18001, among other standards, into one seamless integrated management system that will continue to enhance your quality performance, efficiency, and competitiveness within the healthcare industry. The potential benefits to be realized from an Integrated Management System include:

- Reducing and eliminating system redundancies
- Realizing more consistent integrated work force guidance
- Gaining further operational efficiencies
- Establishing an integrated, comprehensive business management system
- Streamlining document control processes
- Minimizing the number of audits needed



*Regardless of where your organization fits within the Healthcare Industry, rely on QMI for comprehensive support of all of your management system registration needs.*

## First Class Customer Service

We take pride in maintaining a personal, customer service approach. The entire QMI Healthcare customer service team - sales, audit, operations, marketing, and support staff - will work together to arrange and conduct the required audits and evaluate your system with a focus on continual improvement of your operation's performance, while helping your company Advance Business Excellence.

## QMI Comprehensive Training

QMI is more than a source for management system registration within the healthcare industry. We offer comprehensive training programs through our Learning Center to support your implementation of a management system such as ISO 9001, ISO 14001, and OHSAS 18001, among many others.

We also offer on-site seminars and other educational options to meet your specific information needs. QMI will provide you with the knowledge you need to get more out of the registration process. Call us today for more information.

## To Learn More ...

QMI, North America's largest management systems registrar, has been a leader in management systems registration since the advent of the standards and registration movement. Since 1984, QMI has led the way in registering organizations across a broad range of industries, helping businesses obtain not only their registration certificate, but also achieve real and lasting improvements in their business operations.

To arrange a consultation, or to learn more about the specialized services QMI offers to the healthcare industry, call the number for your area listed below. Visit QMI online at [www.qmi.com](http://www.qmi.com) to request a proposal, ask questions to our healthcare industry expert, or download white papers, newsletters, industry updates, and much more.



*Advancing Business Excellence*

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